

# REFUND POLICY

These terms and conditions constitute the return and refund policy of The Tallow Bar.

Thank you for your purchase. If you are not happy or sure about your purchase, we are here to make it right.

## **Terms and Conditions for return and refund:**

1. The customers have 3 days upon receiving their item to check their purchases.
2. If a customer is unsatisfied with the products, they must return them within 5 days of the purchase. The Tallow Bar will refund the full amount without any questions.
3. The products must be returned within 5 days under the following conditions:
  - a. The condition of the purchase must be the same as it was at the time of purchase;
  - b. It must contain all tags;
  - c. It must not be damaged;
  - d. The customer must bring the purchase receipt.
4. After fourteen days of the purchase or not fulfilling any of the conditions provided in Clause Three The Tallow Bar shall not accept any return, and no money will be refunded.
5. If you receive your product and it is damaged from shipping, The Tallow Bar will replace your product at no charge however, tallow must be unused, in original packaging with original purchase order.
6. If you want more information regarding our return and refund policy please contact us.

Thank you for choosing The Tallow Bar!